



## **CHALLENGES – LESSONS LEARNED**

- Communication informing about benefits/resources
  - Salaried population vs Craft population
- English as second language
- Accessibility (ex. working hours, no work email/computer)
- Technology
  - Diverse tech capabilities
- Communicating value/importance

## BEC<

## **SUCCESSES - IDEAS**

- Leverage current business processes for sharing info
  - Onboarding capture personal email, present flier on retirement auto enrollment
  - Safety meetings/orientation, Toolbox Talks
    - Financial wellness as part of mental health + safety efforts
- Diversify outreach
  - Mailers, email, webinars, staff meetings, etc.
- Bilingual communications
- Maximize external partners + identify internal champions
- Further understanding of employee financial status/challenges = better ability to support
- Consider barriers cultural, educational, communication, etc.



## **FINAL THOUGHTS**

- Just start. One thing at a time. Break it into parts.
  - "Great things are done by a series of small things brought together" Vincent Van Gogh
  - Focus on one message at a time (ex. quarterly/annually) budgeting, emergency savings, retirement.
- Look at current processes and see where you can piggyback effort
- Explore what external partners can offer to help
- Identify internal champions to share the load and
- Cultural alignment how does your company culture support your efforts?
  - Cultural fit vs cultural add
- Build trust trust is key