



## A-Z Information Sheet

### ADA

Compliant Guest Rooms and ADA Kits are available. Please contact the Front Desk at extension 2421 for further arrangements. If you are aware of your need for an ADA room in advance, please inform your Event Planning or Event Sales Manager.

### ATM and Bank

An ATM is located on the lobby level next to the vending machine.

Commerce Bank  
211 N Broadway

Chase Bank  
101 N Broadway

### Business Center

FedEx is the in-house business center at Hyatt Regency St. Louis at The Arch. It is located on the second floor. FedEx can provide a wide range of services including copy, fax, shipping/receiving, etc. Please contact the FedEx Center for more information and arrangements.

Phone: 314-588-2464 Email: [usa5615@fedex.com](mailto:usa5615@fedex.com)

**Hours of Operation:** (may vary based on occupancy)

Monday-Friday: 8am – 6pm

Saturday: 9am – 3pm

Sunday: Closed

### Directions to Hyatt Regency St. Louis at The Arch

#### **From Highway 55 North**

Merge onto Highway 70 West towards Downtown. Exit at Walnut (middle lane exit). Left at Walnut. Right at 4<sup>th</sup> St. Right at Chestnut.

#### **From Highway 64/40 East**

Exit at 6<sup>th</sup> Street (last Missouri exit before Illinois). Left at Gratiot. Left at 4<sup>th</sup> St. Right at Chestnut.

#### **From Highway 70 East (Lambert International Airport)**

Exit at Broadway. Slight right at Broadway. Left at Chestnut.

#### **From Highways 55 South or I-64 West (From Illinois)**

Follow signs for 64-East Bound. Merge onto Poplar Street Bridge. Exit at Walnut. Left on Walnut. Right at 4<sup>th</sup> St. Right on Chestnut.

## Downtown Medical Care

If you have an emergency while at the hotel, please dial "911" prior to calling the hotel emergency number at extension 55.

*Pharmacy:*

### Culinaria Grocery

315 9<sup>th</sup> St. (Parking Garage is located on Olive St.)  
St. Louis, MO 63101  
(314) 436-7694

*Urgent Care:*

916 Olive St.  
St. Louis, MO 63101  
(314) 436-9300  
Located on the 3<sup>rd</sup> Floor

## Downtown Restaurants Within Walking Distance

### Fast Food/Sandwiches

- Pickles Deli – 701 Olive St. (closed Sat. & Sun.)
- Chili Mac's Diner- 510 Pine St. (closed Sat. & Sun.)
- Hi Pointe – 634 Washington Ave

### Casual Dining

- Bailey's Range - 920 Olive St.
- Sugarfire Smokehouse – 605 Washington Ave.
- Budweiser Brewhouse - Ballpark Village
- Salt and Smoke – Ballpark Village
- Hooters- Chestnut and 6<sup>th</sup>
- Sauce on the Side - 411 N. 8th St
- Sen Thai - 1000 Washington Ave
- Rooster – 1025 Washington Ave
- El Burro Loco - 1101 Lucas Ave

### Fine Dining

- Ruth's Chris Steakhouse – Inside The Hyatt Regency St. Louis at The Arch Lobby
- Cinder House – Horseshoe Casino 999 N 2<sup>nd</sup> St
- Carmine's Steakhouse – 20 South 4<sup>th</sup> St.
- Clark & Bourbon 799 Clark Ave

## Fitness Center

Our StayFit gym is located on the lobby level past the elevator bank. You will need your guest room key to access the fitness center. There is no extra charge for use of the 24 hour facility.

## Gateway Arch Tourist Information

The Gateway Arch is located directly east of Hyatt Regency St Louis at The Arch.

**Average Visit Duration:** 1 hour

Trams leave every 10 minutes to the top of the Arch

**Hours of Operation:**

8:10am-8:55pm (varies by season)

**Admission:** (Varies by date)

Adults (16+): \$15 - \$19

Children (ages 3 - 15): \$11 -\$15

\*Groups are always welcome at the Gateway Arch. Please call ahead to make your reservations. **877-982-1410**.

For more information and Trip Planning advice, visit the Gateway Arch's website at: <http://www.gatewayarch.com>

## Gift Shop

Niva Gift Shop is located in the lobby and offers many different items such as: clothing and jewelry, St. Louis memorabilia, St. Louis Cardinals merchandise, assorted snacks and beverages, medications and personal care items and more.

**Hours of Operation:**

7am-10pm daily.

\*Hours are subject to change based on occupancy.

## Grocery Store

Culinaria, a Schnuck's Market, is the closest grocery store. It has a pharmacy, coffee shop and an excellent wine and spirits selection. Culinaria is located at 315 9<sup>th</sup> St.

## Guest Rooms

Hyatt Regency St. Louis at The Arch offers 910 guest rooms. All guest rooms include climate control, work desk, refrigerators, remote-controlled televisions with movies available for purchase, and folio review capabilities. All rooms are also equipped with high speed Internet access, a hair dryer, iron and board, coffee maker and bath amenities.

## Hotel Check In/Out

Hotel Check **In** Time is **4pm**.

Hotel Check **Out** Time is **11am**.

## Parking

There are several options for parking while at Hyatt Regency St. Louis at The Arch. Unless your group has determined a specific parking rate with your Event Planning or Event Sales Manager, the following parking rates will apply:

*Valet Parking:* \$48 + Tax per day with in/out privileges

*Self-Parking:* \$36 + Tax per day with in/out privileges (based on availability)  
\*\*Please be aware that our garage has a max clearance of 6'5 and on site oversize parking is limited, it is recommended to reserve oversize parking in advance if possible\*\*

Additional Parking Options:

**Mansion House Garage:** 330 N 4<sup>th</sup> St

**Hourly Rate:** \$3 per hour

**Daily Max:** \$20

**Clearance:** 6'2

**Quik Park:** 309 N 4<sup>th</sup> St

**Hourly Rate:** \$2 per hour

**Daily Max:** \$21

**Clearance:** 7'0

*Oversized Vehicle Parking*

**4th and Spruce** Across from Cardinals Stadium (314)-621-1600

This location is a public parking lot with no security.

**Pricing:**

\$50 per night for any oversized vehicle (excludes days when there is an event at Busch Stadium).

Baseball night \$200.

**901 Lucas Street**

Prearranged Overnight/Oversized Parking

On site Security and Security Cameras

Availability subject to Convention Center event schedule

**Pricing:**

\$130 per night for any oversized vehicle (excludes days when there is an event in the city).

## Pet Policy

- **Pet friendly guestrooms must be arranged in advance.**
- Pets weighing 50 lbs and under will be permitted in the guestroom. No aggressive breeds.
- \*You will be assessed a **\$100 flat fee** to have your pet in the room for up to 7 days.
- One pet per guestroom.
- Pets are required to be on a leash and in your control at all times.

- Dogs need to be walked in the designated “Dog Walk” area located in the park in front of the hotel on Chestnut St. You are required to clean up after your pet. Disposable waste bags are provided at the park. Plastic bags are also available upon request at the Bellstand.
- Out of respect for other guest in the hotel, your pet should be settled by 9:30 P.M.
- You are required to maintain the “Pet on Vacation” sign on your guest room door at all times.
- Please complete the form stating what time you want your room serviced. If you don’t want service while you are here then please write “NS” for No Service. Your pet may not be in the room while Housekeeping is providing service, even if you are present or pet is in a crate.

\*You will be held responsible for all damages to hotel property. The hotel does not assume any liability for your pet or its actions while on hotel grounds.\*

## Restaurants In-House

### **Ruth’s Chris Steak House**

Ruth’s Chris is an ideal destination for an important business meeting, extra special dinner or any other memorable celebration during your stay. Made famous for their U.S.D.A. Prime meats served on sizzling hot plates and fresh ingredients combined with world-class, they offer New Orleans-inspired hospitality.

Four uniquely decorated private dining rooms, each with its own individual style and character, are available for dinners as small as eight and as large as 80. Restaurant buyouts may be available for 150-500. Prearranged luncheons are available, as well.

#### **Hours:**

4pm - 9pm Sunday - Thursday

4pm - 10pm Friday and Saturday

For reservations, please call (314) 259-3200

### **Red Kitchen and Bar**

RED Kitchen offers farm-to-table cuisine focusing on fresh and flavorful dishes incorporating ingredients from local farms with an emphasis on seasonality and sustainability. RED also offers a daily breakfast buffet with made-to-order hot and cold items as well as an a la carte menu.

#### **Hours:**

Breakfast:

6 am-11 am Monday – Friday

6 am- 12 pm Saturday and Sunday

Bar: 4 pm - 11 pm Fridays – Saturdays

\*\*Please note: bar hours are subject to change based on the hotel’s occupancy.

## **Brewhouse**

Enjoy a huge selection of local brews and delicious at our St. Louis sports bar. The Brewhouse features HDTVs, a state-of-the-art sound system, and numerous DIRECTV sports packages and beer on tap making it one of the best sports bars in St. Louis, Missouri.

### **Hours:**

11am - 1am daily

## **Starbucks Coffee**

### **Hours:**

6am - 4pm daily

## Spa

The nearest spa is located inside the Four Seasons hotel in downtown St. Louis. Complete with 11 treatment rooms, 2 steam rooms with whirlpools (one for men and one for woman) and one couple's suite, the spa at Four Seasons offers a wide range of services including massages, facial and body treatments and salon services. For more information, please contact a Four Seasons Spa Concierge at (314)-881-5800. More information can also be found online at [www.fourseasons.com/stlouis/spa\\_and\\_salon/](http://www.fourseasons.com/stlouis/spa_and_salon/).

## Taxi Service

One-way to and from the airport is approximately \$35-40 (included is a \$3 airport fee). There is a cab stand located on Chestnut St.

## Transportation

### **Ride App**

Ride App companies Lyft and Uber operate at St. Louis Lambert International Airport. Reservations must be made online.

Ride App Pickup zones:

T2: Door 10

T1: Door 6 (Ticketing Level)

### **Metrolink**

MetroLink is the mass transit train through St. Louis. The closest metro station to Hyatt Regency St. Louis at The Arch is located at 8<sup>th</sup> St. and Pine St. (Approximately 4 blocks away).

Total price for one adult one-way ticket from Lambert St. Louis International Airport is \$2.25. Total ride time from the airport is approximately 27-30 minutes.