

## **Project Manager Development Program (PMDP) DVD Frequently Asked Questions**

**Can I play the DVD in a DVD player attached to a television?**

**What are the minimum suggested system requirements?**

**Why does my computer not recognize the DVD?**

**I lost or damaged my disk, how can I get a new one?**

**I accidentally closed the program, how do I re-open it?**

**How do I get QuickTime?**

**My computer didn't come with PowerPoint. How do I use these files?**

**Can I play the DVD in a DVD player attached to a television?**

No, the Project Manager Development Program (PMDP) Instructor DVD will only play with a PC or Mac.

**What are the minimum suggested system requirements?**

The minimum suggested requirements are Windows XP/Vista or Mac OSX with QuickTime 7 or better and Microsoft PowerPoint XP or better. A compatible sound card and video card that supports at least 1024x768 resolution are necessary.

**Why does my computer not recognize the DVD?**

Some older model computers do not have the ability to recognize DVDs. If this is the case try using another computer or contact AGC of America to request the PowerPoints on another disk, the video clips will only be available on DVD.

**I lost or damaged my disk, how can I get a new one?**

The PMDP DVD will be available with each Instructor Guide purchased through the AGC Bookstore with information for all five modules on each disk. If you need a replacement disk you can contact AGC of America at [education@agc.org](mailto:education@agc.org). DVDs will only be available to those who have previously purchased an Instructor's Guide.

**I accidentally closed the program, how do I re-open it?**

Windows: Go to "My Computer" in the navigation bar and click on the DVD Icon. Once inside you will view the contents of the disk. To open the DVD menu click on "Index".

Mac: Click on the DVD icon on the desktop. Once inside you will view the contents of the disk. To open the DVD menu click on "Index".

**How do I get QuickTime?**

Visit [www.apple.com/quicktime/](http://www.apple.com/quicktime/) for a free download of the latest version of this software.

**My computer didn't come with PowerPoint. How do I use these files?**

Microsoft PowerPoint can be purchased from [www.microsoft.com](http://www.microsoft.com) or in most electronics stores. A free PowerPoint viewer can be downloaded from the [Microsoft Website](#).